



DATA PRIVACY POLICY

Zagreb, 01.11.2021.

1. About this Policy

1.1. This policy explains when and why we collect personal information about our users, how we use it and how we keep it secure and your rights in relation to it.

1.2. We may collect, use and store your personal data, as described in this Data Privacy Policy and as described when we collect data from you.

1.3. We reserve the right to amend this Data Privacy Policy from time to time without prior notice. we may be required to amend this Data Privacy Policy due to regulations. For any significant changes you will be notified but you are advised to check www.pingic.com URL for the latest Privacy Policy

1.4. We will always comply with the General Data Protection Regulation (GDPR) when dealing with your personal data. For the purposes of the GDPR, we will be the “controller” of all personal data we hold about you.

2. Defintions

2.1. Pingic web site - collection of Internet pages displayed under pingic.com domain and it's subdomains

2.2. Web site visitor – any unregistered internet user visiting Pingic web site.

2.3. User – any Pingic web site user that registers on Pingic web site and creates user profile. Compared to the visitors, users can use some additional features of web site, create content and manage their data.

2.4. User profile – set of information about user, provided by users. It consists of mandatory information necessary for communication and providing services and optional information.

2.5. Player – any user that creates his/her player profile under user profile with intent to play in certain competitions. Player profiles might be necessary for registering or participating in certain tournaments.

2.6. Player profile – additional set of data related to player (grip, playing equipment, and similar)

2.7. Player's profile verification – process of verifying basic information in Player's profile (First Name, Last Name, Gender and Date of Birth) after which Player's profile is marked as verified and data cannot be changed without running verification process again.

3. Who are we?

3.1. We are Hic domus d.o.o., limited company operating under brand Pingic. We can be contacted at address: Pod Makinu 9, 21423 Nerezisca, Croatia, info@pingic.com, +385 99 3178554.

4. What information we collect and why?

<p>User's name, address, telephone numbers, e-mail, address(es).</p>	<p>Managing competitions and event entries and results.</p> <p>Publishing results and ranking</p>	<p>For the purposes of our legitimate interests in providing necessary information to competitions and events organizers for the benefit of members.</p> <p>For the purposes of our legitimate interests in promoting Pingic Leagues and Tournaments</p> <p>For the purposes of our legitimate interests in providing necessary information to competitions and events organizers so that they can avoid players from the same club, town, county or country competing against one another (if possible) at the 'group' stages of competitions.</p> <p>For the legitimate interest to providing relevant player information to tournament organizers and providing communications to players</p>
<p>Gender</p>	<p>Managing competitions</p>	<p>For the purposes of our legitimate interests in providing information to tournament organizers necessary for being able to provide sufficient and suitable facilities (including changing rooms and toilets) for each gender and placing users into relevant categories by gender.</p>
<p>Date of birth</p>	<p>Managing tournament categories which are age related</p>	<p>For the purposes of our legitimate interests in providing information to tournament organizers necessary for placing users into correct age defined categories.</p>

Height, weight, playing hand, grip, playing equipment	Creating player's profile	For the purposes of our legitimate interests in promoting Pingic Leagues and Tournaments and table tennis sport in general. Users supply, update and delete this information by themselves via web site
ID photo	Creating player's profile and identifying players	For the purposes of our legitimate interests in providing necessary information to competitions and events organizers for identifying players.
Photos and videos of users	Putting on the website and social media pages and using in press releases	Consent. We will seek the consent on Pingic website registration form. The user may withdraw their consent at any time by contacting us by e-mail or letter
Pingic ID, Remote Central ID, Country, Last Name, First Name, Club, Team	Processing competitions' results for calculating and publishing player's rating.	Consent. We will seek consent on Pingic web site. The user may withdraw their consent at any time by contacting us by e-mail or letter
User's and former user's name and e-mail address	To conduct surveys of users and former users for the benefit of the organisation and the sport	For the purposes of our legitimate interests in operating Pingic and promoting table tennis.

5. How we protect your personal data?

5.1. We will not transfer your personal data outside the EU without your consent

5.2. We have implemented generally accepted standards of technology and operational security in order to protect personal data from loss, misuse, or unauthorised alteration or destruction.

5.3. Please note however that where you are transmitting information to us over the internet this can never be guaranteed to be 100% secure.

5.4. For any payments which we take from you online we will use a recognised online secure payment system.

5.5. We will notify you promptly in the event of any breach of your personal data which might expose you to serious risk.

6. Who else has access to the information you provide us?

6.1. We will never sell your personal data. We will not share your personal data with any third parties without your prior consent (which you are free to withhold) except where required to do so by law or as set out in the table above or paragraph 6.2. below.

6.2. We may pass your personal data to third parties who are service providers, agents and subcontractors to us for the purposes of completing tasks and providing services to you on our behalf (e.g. to process ratings or send you mailings). However, we disclose only the personal data that is necessary for the third party to deliver the service and we have a contract in place that requires them to keep your information secure and not to use it for their own purposes.

7. How long do we keep your information?

7.1. We will hold your personal data on our systems for as long as you are a user of the Pingic web site and for as long afterwards as it is in the Pingic's legitimate interest to do so or for as long as it is necessary to comply with our legal obligations. We will review your personal data every year to establish whether we are still entitled to process it. If we decide that we are not entitled to do so, we will stop processing your personal data except that we will retain your personal data in an archived form in order to be able to comply with future legal obligations e.g. compliance with tax requirements and exemptions, and the establishment exercise or defence of legal claims.

7.2. We securely destroy all financial information once we have used it and no longer need it.

8. Your rights

8.1. You have rights under the GDPR:

- (a) to access your personal data
- (b) to be provided with information about how your personal data is processed
- (c) to have your personal data corrected
- (d) to have your personal data erased in certain circumstances
- (e) to object to or restrict how your personal data is processed
- (f) to have your personal data transferred to yourself or to another business in certain circumstances.

8.2. For more details, please address any questions, comments and requests regarding our data processing practices to our Data Protection Manager at gdpr@pingic.com.